

Disability Courses, Videos & Resources

Courses

1. Prepared4All (Lessons 5 and 8): <https://nationalcenterdph.org/our-focus-areas/emergency-preparedness/prepared4all/online-training/>
2. Virtual Trainings for Healthcare Professionals that focus on the deaf and hard of hearing populations: [Virtual Trainings for Healthcare Professionals - Rhode Island - HEALTHCARE SYSTEM TRANSFORMATION PROJECT \(ri.gov\)](https://www.healthcare-system.com/virtual-trainings-for-healthcare-professionals-rhode-island-healthcare-system-transformation-project-ri.gov)
3. Responsive Practice: Providing Health Care & Screenings to Individuals with Disabilities. 1 hr. Self-Paced. <https://www.train.org/odh/course/1086252/>
4. Disability Training for First Responders: Serving People with Disabilities. 1 hr. Self-Paced. <https://www.train.org/odh/course/1072437/compilation>

Videos

1. Disability Training for Practicing Health Care Professionals (27 min): <https://www.youtube.com/watch?v=ubGkZqf9eVk>
2. At Your Service: Engaging Customers with Disabilities (2 min): [At Your Service | ADA Hospitality \(adaatyourservice.org\)](https://www.adaatyourservice.org/at-your-service-ada-hospitality)
3. Talking About Invisible Illness – Mental Illness (19 min): <https://youtu.be/cKeespQytpE>
4. I'm Not Your Inspiration, Thank You Very Much (9 min): <https://youtu.be/8K9Gg164Bsw>
5. How to Interact with Customers with a Disability (3 min): <https://www.youtube.com/watch?v=6z4IT-N3gTk>

Disability Etiquette

1. Engaging People with Disabilities: https://www.tndisability.org/sites/default/files/Disability%20Etiquette%20Brochure_0.pdf
2. Disability Etiquette: <https://www.easterseals.com/explore-resources/facts-about-disability/disability-etiquette.html>

Additional Online Resources

1. General Effective Communication Requirement Under Title II of the ADA: [ADA Tool Kit: Chapter 3, General Effective Communication Requirements Under Title II of the ADA](#)
2. Accessible Print Materials: [The Basics \(mass.gov\)](#)
3. [Guidelines Implementations Manual.indd \(nchpad.org\)](#)
4. [NCHPAD - Building Healthy Inclusive Communities](#)
5. <https://www.easterseals.com/ia/>
6. <https://www.ada.gov/>